



WELCOME

Dear Guest,

Welcome to Emmetten - the excursion and holiday region high above Lake Lucerne. We wish you an unforgettable stay.

To ensure your comfort and enjoyment while you are here, we have put together a range of information that should prove useful. If you have any other queries, do please contact our Reservations & Reception team.

Within a couple of days of your departure, you will receive an email with an invitation to review your stay on review platforms Tripadvisor or Holidaycheck. We look forward to reading what you have to say about us!

If there is anything we could have done better, please email us at info@hotelseeblick.ch to tell us about it.

We wish you eventful days at the Seeblick.

Warm regards,

Remo Stübi & the Seeblick Family



ADAPTERS & CHARGERS

These are available from reception against a deposit of CHF 20.

ALLERGIANS

We are happy to embed synthetic bed linen for you; the reception will take your wishes into account. If you have any food allergies, we would be pleased to hear from you at the reception desk, so that we can prepare the meal for you.

AQUAFIT

In our indoor swimming pool, we offer regular aqua fitness courses. As a hotel guest you have the possibility to participate free of charge.

ARRIVAL & DEPARTURE

On arrival and departure (while traveling with public transport), we will drive you free of charge with our hotel bus between 8 am and 6 pm from and to the post bus stop of Emmetten. The post bus station is a 20-minute walk from the hotel.

BAR & LOUNGE

Our cosy and stylish Seeblick bar with smoker's lounge is located in the Waldhaus. During the night closing time the Seeblick Lounge with its self-service fridge is available for a nightcap.

BIKE

A separate, lockable bike garage is available. There you will find the most important utensils for your bike. A water connection is next to the side entry. You can also rent e-bikes including helmet. Please ask at the reception.



BREAKFAST

Start the day with our hearty breakfast from the buffet.

Opening hours daily from 7 until 10 am

CAR PARKING

Over 100 parking spaces are available free of charge on the parking areas P1 to P4. If you arrived in a hybrid or electric car, you can charge the batteries during your hotel stay. Please ask at the reception.

CHANGE OF BEDLINEN/TOWELS

We change our guests' bedlinen and towels every three days. Want them changed sooner than that? Let us know by using the card on your pillow and/or place the used items on the floor.

CHECK-IN / CHECK-OUT

Your room is guaranteed to be ready by 3 pm. Please check out by 11 am on your day of departure. If you would like to use your room beyond this time, please ask at the reception for a comfort extension (subject to a fee). You can leave your luggage at the reception until your departure. You can use all facilities of the hotel further on.

CHILDREN

Children are very welcome. Because they are not yet familiar with our hotel environment, they are instructed to be supported and cared for by accompanying persons. Please supervise your children according to their age and advise them on safe behaviour.

Children under 12 years of age may only use the entire wellness area under the supervision of adult escorts. Parents are liable for their children.



CREDIT CARDS

We accept the following cards: Mastercard, Visa, Maestro, V-Pay und American Express, EC-Direct, Postcard and Twint.

Please note that if you pay in Euro, we only accept notes and give change in Swiss Francs.

EMERGENCY

Emergency Number	☎ 144
Medical emergency service	☎ 041 610 81 61
Local Hospital Stans	☎ 041 618 18 18
Police	☎ 117
Fire departement	☎ 118

Always notify the reception immediately so that we can support you.
Dial 512

FEEDBACK

We embrace a vibrant feedback culture and welcome suggestions for improvement – as well as praise!

Within a couple of days of your departure, you will receive an email containing a link to the review platforms Tripadvisor and Holidaycheck. We look forward to reading what you have to say about us! If there is anything we could have done better, please email us at info@hotelsee-blick.ch to tell us about it.

HOTELSHOP

At the reception you will find a variety of gift items and selected wine bottles for sale. Let yourself be inspired and take home a beautiful souvenir.



FIRE

Stay calm. Leave your room and close the door. Follow the escape routes described in the room. The meeting place in the main building Seeblick is in the Waldhornsaal; for guests in the Waldhaus wing in the Seeblicksaal. There is one fire extinguisher per floor, which is located directly in front of the emergency exit. We regularly train our employees so that they can react quickly and correctly in the event of a fire.

INTERNET ACCESS

The hotel has free wireless LAN internet access. Please connect to the "Seeblick" network and register with your mobile phone number. Afterwards you will receive your personal internet code via SMS to log in.

LAUNDRY SERVICE

With pleasure and great care, the housekeeping team will carry out your order at our premises. Let the reception know if you would like to have something dry-cleaned. We will gladly arrange this for you.

LOCKING SYSTEM

Access Waldhaus

With your room key you can also open the building entrance "Waldhaus".

Access lake view

The red key on your room key ring opens the main entrance if you want to return to the main house later than 11 pm.

LOST & FOUND

If you are missing or have found an item, please contact reception.



LUGGAGE SERVICE

You can leave your luggage in the luggage room until your departure.

MEDICAL DOCTOR

Dr. med. Abdili, 6376 Emmetten

☎ 041 620 16 08

☎ 079 638 54 94

Emergency Number

☎ 144

PETS

Dogs are very welcome at the Seeblick Höhenhotel. We charge CHF 20 per day for your four-legged friend (excluding food).

Please note that for hygienic reasons it is not allowed to let the pets on the beds. Should excessive soiling make additional cleaning necessary, we reserve the right to charge for this.

PLAYFIT OUTDOOR FACILITY

We invite you to use our open-air fitness studio and do fitness exercises next to our indoor fitness. You can use our Playfit facility at any time.

PRINTING & COPIES

Reception will be happy to take care of your photocopying- and printing needs (fee required).

PURCHASING IN THE VILLAGE

The VOLG grocery shop is located by the large village square on the main road in the middle of Emmetten village. Here you will find a selection of food, drinks and non-food items.

Opening hours:

Monday - Friday 06:30 - 19:00, Saturday 06:30 - 19:00

Sunday 08:00 - 18:00



RECREATIONAL ACTIVITIES

In the 1st basement of the "Waldhaus" annexe there is a recreation room with table football, table tennis and billiard table. Balls and cues as well as table tennis accessories are available at the reception

In the 1st basement of the main building there is a children's playroom for our younger guests. Use is only permitted under adult supervision.

RESTAURANT SEEBLICK

In our restaurant we spoil you daily at noon and in the evening. Choose your favourite dish from our small, fine menu or try our popular menu in three courses. Enjoy.

Opening hours daily from 7 am until 10 pm

ROOM CLEANING

If you do not wish to be disturbed during this time, please hang the appropriate sign on the door handle.

SAVE ELECTRICITY

Please switch off electronic devices and lights when you leave.

SHOE CLEANING UNTENSILS

Are available at the reception.

SMOKING

Smoking is strictly prohibited throughout the hotel. There are ashtrays at the building exits. A small selection of cigarettes can be purchased in the restaurant.

STAMPS

Are available at the reception.



SEWING KIT

Sewing Materials are available at the reception on request.

TAXI

We would be happy to organise a taxi for you.

TELEPHONE

For external calls, contact the reception. For internal calls, dial the extension on the telephone operating note.

TOILETRIES

Toiletries are available at the reception desk.

TV

For the TV channels please press the "TV Guide" button on the remote control.

VALUABLES

For safe storage of personal valuables, please contact the reception desk. We are not liable for valuables lost during a stay.

WELLNESS

Our wellness area with indoor pool, steam bath, infrared cabin and fitness room invites you to stay and enjoy. Bath towels are available on request at reception. A bathrobe and terry cloth slippers are available in your room.

Changing rooms are at your disposal, the deposit for the locker key is CHF 2.

Opening hours daily from 6.30 am until 21 pm